



# NEWSLETTER No.7

## OCTOBER 2023

### Hello!

Since 2019, the verification system has been operating in 30 European countries, including Latvia. To introduce Latvian users and partners to the experiences and challenges of the medicines verification system in other member states, we are starting a new series on Newsletter and present the story of the Polish experience.

*Inese Erdmane, Chairwoman of the Board at the LZVO*

### Medicines verification system: Polish experience

*Iwona McManus, PLMVO General Manager*



In 2019 the Polish Medicines Verification Organization (PLMVO) have implemented a robust verification system, which is a part of European Medicines Verification System (EMVS) in European Union. The Polish Medicines Verification System (PLMVS) plays a crucial role in ensuring the safety and authenticity of medicines in the supply chain in Poland. Day by day information regarding statistics on users, transactions and alerts provide valuable insights into the effectiveness of these systems. Today, I would like to introduce the key statistics and efforts made in Poland to fight against falsified medicines.

More <https://lzvo.lv/en/aktualitates/medicines-verification-system-polish-experience>

### Falsified diabetes medicine identified in European countries; LZVO warns customers to buy medicine only in legal pharmacies

The European Medicines Agency has been notified by relevant national competent authorities that pre-filled pens falsely labelled as the diabetes medicine Ozempic have been identified in Germany, Austria, and the UK. There is no evidence that any falsified pens have been dispensed to patients from legal pharmacies. The issue is

currently being investigated by EU medicines regulatory authorities and the original marketing authorization holder.

According to the information available to the Latvian Medicines Verification Organization (LZVO), there is no evidence that these falsified Ozempic packs of specific batch have been on the Latvian market.

LZVO urges residents to purchase medicine only at legal public and online pharmacies, and to avoid buying medicine from unknown websites or through social media advertisements.

More <https://lzvo.lv/en/aktualitates/falsified-diabetes-medicine-identified-european-countries-lzvo-warns-customers-buy-medicine-only-legal-pharmacies>

## **LZVO takes a part in Arvato audit**

LZVO IT Operations Manager Rihards Plivcs on September 4-5 on behalf of the Arvato Customer Group performed an on-site audit at system supplier Arvato Systems together with colleagues from Netherlands, Romania, and Norway. Audit focus areas were GxP compliance, documentation management, testing, defect management and training. The audit was performed in a good environment and atmosphere.

More <https://www.linkedin.com/feed/update/urn:li:activity:7107673744973676544>

## **Since October 16 LZVS works with the new release Core 3.0 in LZVS**

On October 16, the Latvian Medicines Verification System (LZVS) has been updated with the Core release 3.0, which replaced the current one. At the same time, the reporting system has also been renewed by rollout of the new Reporting release 3.0.

More <https://lzvo.lv/en/aktualitates/rollout-new-release-core-30-lzvs-planned-october-16>

## **LZVO adopts Serial BI tool for analytics**

The Latvian Medicines Verification Organization (LZVO) has signed a contract with the company Design Data for the use of the Serial BI data analytics solution (a tool based on Microsoft Power BI). This tool simplifies the analysis of alerts, improves the accessibility and transparency of statistics.

More <https://lzvo.lv/en/aktualitates/lzvo-adopts-serial-bi-tool-analytics>

## **Performance indicators of verification system in Latvia**

In the 3rd quarter of 2023, 26.9 million transactions have been performed in the Latvian Medicines Verification System, of which 7 million packages were decommissioned and supplied to patients. During this period, the number of decommissioned packages increased by 2% compared to the corresponding period in 2022.

More <https://lzvo.lv/en/aktualitates/performance-indicators-latvian-medicines-verification-system-3rd-quarter>

## **Updated Questions & Answers**

The Latvian Medicines Verification Organisation (LZVO) has updated the information in the webpage section "Questions and answers" about the verification system and its operation, the medicines verification process, the maintenance and data security, end users of the verification system, end users' obligations, the alert investigation, the obligations of MAH, the client portal and what to do if suspected falsification.

More <https://lzvo.lv/en/verification-system/faq>

## **EMVO reminds on challenges in IMT transactions**

Intermarket transactions (IMTs) are a core part of the EMVS but present their own unique challenges.

This type of transaction is triggered when a pack is scanned in a local market, while the pack's unique identifiers are not stored in that local market's NMVS, but in another, 'fulfilling', market's NMVS. Investigating alerts raised via an intermarket transaction is more complex because of the limited information available to the local NMVO. For these alerts, collaboration with the NMVO of the fulfilling market is essential to understand the full history of the pack and resolve the alert.

More <https://lzvo.lv/en/aktualitates/emvo-remind-challenges-imt-transactions>

## We inform our SWS partners

To inform partners, Software Suppliers (SWS) about novelties of the medicines verification system in Latvia and EU and future development plans, the Latvian Medicines Verification Organisation (LZVO) held a special seminar on September 18. At the seminar, IT suppliers received information about further development of the LZVS system, Roadmap and Release plan, new system releases, changes in interface support and transition to v5 interface, as well as the Alert Management System (AMS).



## Where can you follow LZVO news?

We invite you to follow the news of LZVO and be informed about current events in the world of medicines verification:

- LZVO website <https://lzvo.lv/en>
- LZVO LinkedIn account <https://www.linkedin.com/company/latvian-medicines-verification-organisation-lzvo>

If you are not a recipient of the LZVO Newsletter, but would like to receive it in your e-mail, please apply using our website <https://lzvo.lv/en/aktualitates>.

Send feedback or suggestions about the LZVO Newsletter to [info@lzvo.lv](mailto:info@lzvo.lv).



Latvijas Zāļu verifikācijas organizācija  
Kr.Barona iela 15-50, Rīga, Latvija  
Tel. (+371) 29367267